

Passport to Work Case Study

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Hannah completed a Passport to Work session at the Union Shop in Semester 2, 2010/11.

Why did you take part in the Passport to Work scheme?

I was looking for a job and found that there was a vicious cycle of not being able to get one because I didn't have enough experience, but I couldn't get experience because recruiters were only employing people with experience.

I decided to undertake a Passport to Work session in order to gain this much needed experience, which would in turn help me to get into paid employment.

What did you do?

I worked in the Union shop and undertook tasks such as assisting with the stock take and learning how to use the till so that I could serve customers.

What skills did you develop?

I gained more confidence when working in the retail environment and gained a good understanding of which tasks are important in this type of role.

What were the benefits for you?

It gave me experience to both put on job applications and examples to talk about at interviews. As a direct result, I now have a sales assistant job at the Leeds Bradford Airport branch of a well known stationery store. Using my experience, I am able to cope in a high pressure and high security environment.

How would you describe the Passport to Work scheme?

Passport to Work is a short but beneficial work placement which can provide invaluable experience for your CV which will impress all potential employers.