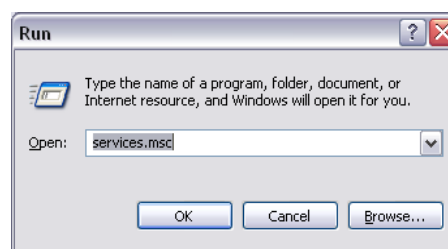


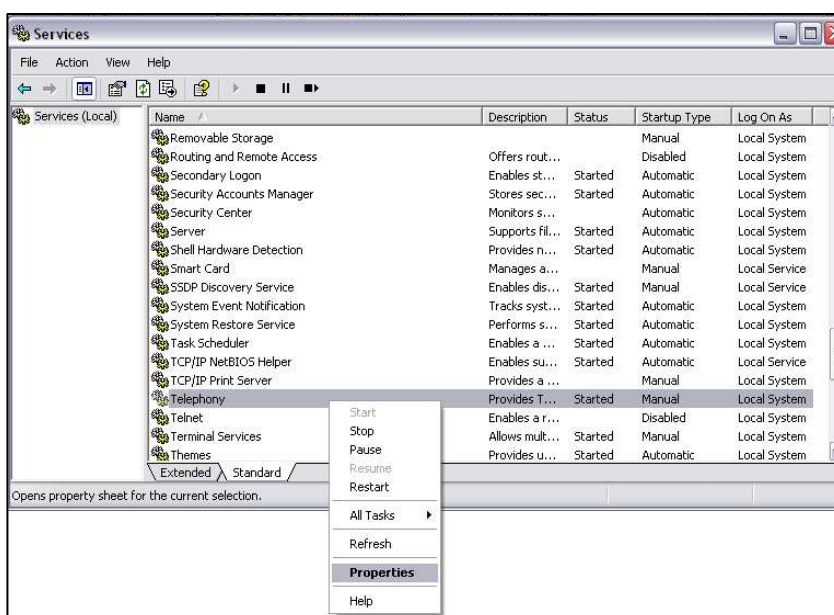
## Unable to Create VPN Connections

If you find the option to create VPN connections is greyed out (not selectable) try the following:-

Click “Start” then “Run” and type:  
**services.msc** then click “OK”



Right-click “Telephony” and then click “Properties”



On the “General” tab, select “Manual” next to Startup type.

Click “Start” under Service status.

Repeat the above for the following services:

**Remote Access Connection Manager**

**Remote Access Auto Connection Manager**

Now try and create the VPN connection.

