

Get online

Access the Internet through the campus network.

Your first connection in Halls

1. Using the network cable provided, plug your PC into the docking point in your room.
2. Open your browser and go to <http://connect.ncl.ac.uk>
3. Click on **set up a VPN and connect to a docking point**.
4. All **Windows PC users**, download and run the **Campus Network Setup Program**. (**Mac** and **Linux users**, follow the instructions given online).
5. Select the option to **install VPN client**.
6. Keep **My use only** and **Add a shortcut on the desktop** selected and click **OK**.
7. Enter your University Login Name & password and click **connect**. You're now online.

Having problems? Visit the Laptop Clinic (see overleaf).

The next time you connect

1. Plug into a docking point and activate your University VPN (via the desktop shortcut) or connect to **Docking VPN** in your list of networks.
2. Enter your Login Name & password and click connect.

Connect to wireless across campus

There is limited wireless coverage in Halls, but it's widely available across campus.

- Search for available WiFi networks on your device.
- If wireless is in range, select **ncl-uni-wifi-setup**.
- Start your web browser and go to **<http://connect.ncl.ac.uk>**
- Follow the instructions to connect to wireless.

Problems connecting?

Visit the Laptop Clinic:

OLUA, Old Library Building

09:00 - 16:00 Monday to Friday

Remember

All connections are subject to the University's rules of use, see www.ncl.ac.uk/iss/rules

Help and support

If you have a question about IT contact the IT Service Desk:

it.servicedesk@ncl.ac.uk

(0191 222) 5999