Newcastle University IT - Strategic Principles

To empower the University community to exploit technology and information in support of its research, learning, teaching, enterprise and business processes, underpinning the University’s global reputation for academic excellence.

1. **Provide IT services that enable innovation and collaboration in research, learning and teaching and engagement**
   - Support and enable learning, teaching and research activities
   - Exploit current and emerging technologies
   - Respond to new academic models
   - Remove technology barriers
   - Understand the specific needs of different disciplines

2. **Be customer-orientated, employ intuitive technologies and respond to staff and student needs**
   - Driven by the needs of people rather than technology
   - Easy to use
   - Accessible anytime, anywhere, on any device

3. **Professionally deliver University-wide, common services that are dependable and secure**
   - Run common, consistent, service delivery and availability
   - Improve the efficiency of academic and administrative processes
   - Remove duplication and waste in support of sustainability
   - Provide trusted data stewardship and integrity of data
   - Deliver shared services

We reliably and professionally deliver the innovative and responsive IT services required by the University to fulfil the institutional objectives established in ‘Vision 2021.’