Your electricity meter is used to record how much electricity you’ve used and helps your supplier to give you accurate energy bills. Reading your electricity meter is easy once you know how. Use our simple instructions to find out how your electricity meter works.

**Digital meter**
Your digital meter displays readings in one row of figures (single register) or two rows of figures (two registers).

*Reading a single register digital meter*
Write down the numbers shown from left to right. Ignore the last figure marked 0.1

*Reading a digital meter with two registers*
If your tariff gives you lower priced off-peak electricity your meter may have two rows of figures like the one in the picture.

Usually the top row records the off-peak electricity you use. It is marked LOW or NIGHT.

The bottom row records the normal rate electricity you use. It could also be marked RATE1 or RATE 2. Make a note of the markings as this will be useful when submitting your read later.

To take a reading, write down the numbers shown from left to right in both rows. Ignore the last figure marked 0.1

**Dial meter**
A dial meter comprises of six dials. These read from left to right.

You only need to read the first five dials - starting with the 10,000kWh dial on the left and stopping after the 1 kWh dial.

You don’t need to record the last dial on the right – it is for testing purposes only.
Remember that the dials move in opposite directions, as shown by the arrows in the picture below.

Reading a dial meter

If the pointer falls between two numbers, always read the lower number – in Fig A you would write down the number 4.

If the pointer is directly over a number always record it – in Fig B you would write down the number 5.

If the pointer on a dial falls between 9 and 0, reduce the reading already taken for the dial on the left by one – for example, if your original recorded 5, reduce this to 4.

Following these instructions, the correct meter reading for the dial in the diagram will be 44928.

Electronic meter

For properties with electric heating

Your electronic meter always displays the charging rate currently in use – Rate 2 during the day and Rate 1 or Economy 7 at night. Please write down the rate showing and submit it with your reading.