Accommodation and Hospitality Services

Standard Terms and Conditions for Castle Leazes Guest Accommodation

The guest agrees:

1.1 To pay the Accommodation charges by the date specified above

1.2 To keep the Accommodation including furniture, paintwork, fixtures and fittings in a clean and tidy condition

1.3 To report to the Reception any damage or want of repair or failure of the Services as soon as reasonably practicable and in any event within 24 hours of becoming aware of it

1.4 To allow the University's workforce reasonable access to enter the Accommodation for the purpose of viewing, inspection, maintenance or repair. No notice will be given in an emergency or for routine cleaning on the designated days or where the need for repair has been reported by the guest. In other cases the University will aim to give seven days prior notice for planned maintenance work and 24 hours prior notice for other purposes

1.5 Not to alter or modify, decorate, add to or in any way interfere with the construction or arrangement of the Accommodation, including all communal areas

1.6 To pay the reasonable cost of making good any losses, breakages or damage occurring during the period of stay other than damage caused by the University, its employees or agents, and allowing for fair wear and tear

1.7 Upon departure, to leave the Accommodation in a clean and tidy condition and clear of all rubbish and personal belongings

1.8 Not to smoke anywhere within the Accommodation or within the grounds of the Accommodation except in a designated area as detailed in the Reception

1.9 To occupy the Accommodation in such a way that no nuisance, annoyance or injury is caused or is likely to be caused to neighbours

1.10 Not to cause any unreasonable noise between the hours of 11pm and 7am so as to cause disturbance to neighbours

1.11 Not to bring into the Accommodation any animal unless it is an aid for a person with a disability

1.12 Not to commit any activity which will or might lead to a criminal offence

1.13 Not to use the Accommodation for any other purpose other than a guest bedroom or sub-let it or transfer occupancy to any other person
1.14 Not to park any vehicle on the campus overnight without obtaining either written consent or the appropriate parking permit from Reception and then only to park in the designated parking areas. Any illegally parked vehicle will be clamped.

1.15 Not to put anything harmful or which is likely to cause blockage in any pipes or drains.

1.16 Not to interfere with any electrical plumbing or telecommunications installation or systems within the Accommodation.

1.17 Not to use any additional heating appliance other than that provided by the University.

1.18 To comply fully with our fire and safety regulations and not to tamper with any fire prevention equipment.

1.19 These Terms and Conditions do not give you any rights to enforce any of these conditions against any other guest of the University, nor to prevent the University from enforcing any of the conditions.

1.20 The University reserves the right during the reservation period to move the guest temporarily to alternative accommodation only for the purpose of carrying out necessary repairs provided that the guest is given reasonable notice and the guest will occupy the alternative accommodation on the same terms as this reservation.

1.21 Personal belongings left at the Accommodation are at the guests own risk.

1.22 The University is not liable to repair any damage caused by the guest unless the cost is met by the guest. This clause shall not apply where the University has an overriding statutory obligation to effect repairs to make the Accommodation safe.

1.23 Your obligations extend to your visitors and you must ensure that your visitors behave in a manner consistent with these Terms and Conditions.

1.24 We reserve the right to exclude any visitor from the Accommodation where we have reasonable grounds to believe that their exclusion is necessary for the safety or wellbeing of other guests, their visitors or our employees.

1.25 These Terms and Conditions are not intended to award any benefit to anyone who is not party to it.

1.26 On the departure date as stipulated above, to remove from the Accommodation all belongings and return all keys to the Reception by 10am.

1.27 The University’s acceptance of keys at any time prior to the departure date stipulated above, shall not in itself be effective to terminate the reservation before the departure date stipulated above.

1.28 To comply fully with the terms and conditions specified in this Accommodation Contract and the relevant policies detailed at www.ncl.ac.uk/accommodation/staff-and-visitordownloads/.