What Happens to your £500 Application Fee Payment?

Accept Offer of Accommodation and Pay £500

Apply for Accommodation and Pay £500

Cancel Application prior to Offer being made – you will be charged a £50 admin fee

Reject Offer of Accommodation

If you reject the offer, the following cancellation charges will be deducted from your £500:

- If the offer made to you matches* one of the first three preferences on your application, we will charge you £250 and will refund the balance.
- If the offer matches* any other of your application preferences, we will charge you £100 and will refund the balance.
- If the offer of accommodation is not one of the named site preferences you made on your application, we will charge you £100 and refund the balance.
- If the offer of accommodation made to you is of an individual NUSTudentHomes property that was not one of your preferences, we will charge you £50 and will refund the balance.

Accept Offer of Accommodation

Your application fee payment of £500 is used as part payment towards your Summer Term rent which is due on 1 May 2018^.

- If the payment due on this date is more than £500, you will have to pay any extra.
- If the payment due on this date is less than £500, we will allocate any excess against the payment due on 1 April 2018, so your payment for this date will also be reduced.

You should refer to your accommodation contract for details of the expected payments based on your chosen method of payment. Note that this excludes any additional charges such as damages or fines that may be applied during your contract.

^Students allocated to Magnet Court will have the £500 reimbursed after arrival in September.

Accept Offer of Accommodation and Cancel Later

If you decide to reject the offer after your initial acceptance, the following contractual liability and charges will apply:

- If we are successful in finding a replacement tenant before the start of the booking:
  - If the offer matched* one of the first three preferences on your application, we will charge you £250 and refund the balance.
  - If the offer matched* any other of your application preferences, we will charge you £100 and will refund the balance.
  - If the offer was not one of the named residence preferences you made on your application, we will charge you £100 and refund the balance.
- If we are successful in finding a replacement tenant after the start of your booking:
  - If the offer matched* one of the first three preferences on your application we will charge you £250 in addition to the number of days the accommodation is unoccupied, so you may receive no refund and may need to pay additional costs.
  - If the offer matched* any other of your application preferences, we will charge you £100 in addition to the number of days the accommodation is unoccupied, so you may receive no refund and may need to pay additional costs.
  - If the offer was not one of the named residence preferences you made on your application, we will charge you £100 in addition to the number of days the accommodation is unoccupied, so you may receive no refund and may need to pay additional costs.
- If we are unsuccessful in finding a replacement tenant for your booking:
  - You may remain liable for the full amount of the accommodation contract and receive no refund.

*We class a match as being offered the named residence and specific wash type of the room, but not room size (ie if you requested a large en suite, but have been offered a medium en suite, we deem this to be a match to your preference)