Accommodation and Hospitality Services

WHEN TO CALL 999 - In a life-threatening emergency

Always call 999 if someone is seriously ill or injured, and their life is at risk

Examples of medical emergencies include (but are not limited to):

- Chest pain
- Difficulty in breathing
- Unconsciousness
- Severe loss of blood
- Fitting or concussion
- Severe allergic reactions

Accident & Emergency (A&E)
The Royal Victoria Infirmary (RVI)
Queen Victoria Road
New Victoria Wing
Newcastle upon Tyne
NE1 4LP

When it's not a life-threatening emergency

If it is not a life-threatening emergency, consider other options before you dial 999:

- Cuts
- Strains
- Itches
- Sprains

Visit or call your local Walk-in Centre:
Newcastle General Hospital
Westgate Road
Newcastle upon Tyne
NE4 6BE
Tel: 0191 233 6161 or

Minor Injuries Unit
The Royal Victoria Infirmary (RVI)
Queen Victoria Road, Newcastle
Tel: 0191 282 0531

Visit or call your GP (Doctor) for

- Vomiting
- Ear pain
- Back ache

Your local Pharmacist can provide advice on

- Diarrhoea
- Runny nose
- Headache
- Painful cough

Contact NHS Direct for absolutely any questions about health

- Unwell?
- Unsure?
- Confused?
- Need help?

Call NHS 111 or Visit NHS 111 service 24 hours a day