Seven Stories

National Centre for Children’s Books
What did we do?

- Bears Exhibition
- Studio Session
- Michael Morpurgo Exhibition
- Storytime
Who did we meet?

**Duty Managers**
Ultimately in charge of the centre on a given day.
Step in to aid and support Storycatchers.

**Story-Catchers**
Responsible for face to face engagement with visitors, especially school groups.

**Receptionist**
First point of contact for casual visitors to the centre.
Handles enquiries in person as well as by email and phone.

**Retail and Catering**
Food and hot drink preparation.
Cafe housekeeping.
Bookshop upkeep, enquiries and sales.
What did we learn about the company?

Nature of the organisation

Staff backgrounds

Community Engagement and diversification
Did anything surprise you? Anything you didn’t expect?

Not all in one building

Research

Enthusiasm
How will this experience help us for the future?

Careers Development Module for Stage 2

More understanding
Review

Any questions?