The Student Wellbeing Service provides information, advice and guidance on a wide range of student support issues, allowing you to maximise your potential whilst at university. The service is without charge and is available to all current students.

The Student Wellbeing Service is located in King’s Gate – an accessible site at the heart of the campus - and provides support in the following areas:

**Help with your finances**

The Student Financial Support Team administers a number of funding schemes to assist UK, non-UK EU and international students, including discretionary funding to assist registered students who experience unexpected financial difficulties as well as a range of bursaries and scholarships.

Advice, information and guidance is available about a range of student finance-related issues such as sources of funding, money management and budgeting.

**Support for disabled students**

Advice, information and guidance is available for disabled students; this can include students with a disability, a long-term medical condition and students with a sensory impairment. Email: disabilityadvisor@ncl.ac.uk

**Specialist learning support**

Advice and information is offered to students who have a specific learning difficulty, such as dyslexia/dyspraxia, AD(H)D or an Autistic Spectrum Disorder. Email: specialistlearning@ncl.ac.uk

**Support for students with long-term mental health conditions**

Students who disclose a long-term mental health condition may be eligible to access input from our Mental Health Team. Email: mentalhealthadvisor@ncl.ac.uk

**Disabled Students’ Allowances (DSAs)**

DSAs are aimed at helping eligible UK students access higher education. You can apply for DSAs if you have a disability, a long-term medical condition, a long-term mental health condition or a specific learning difficulty.

[continued overleaf]
Counselling

We offer brief counselling and can facilitate access to specialist mental health care, when necessary. Online counselling can be an additional option for some students. We also offer group work, signposting to other specialist services and provide access to a wide range of self-help materials.

You can request an assessment appointment by telephone, by web form or in person at the Helpdesk on level 2 of King’s Gate, see contact details below.

Religion, faith and spirituality

The Chaplains are available to students of any faith or none. Among other things, the Chaplains offer opportunities for prayer and worship, confidential listening and support, faith exploration, spiritual accompaniment, meditation and mindfulness sessions. The Chaplaincy is open 24/7, including bank holidays and during the University Christmas closure.

For further information, contact the chaplaincy by telephone on 0191 208 6341 or by email at chaplaincy@ncl.ac.uk or visit www.ncl.ac.uk/chaplaincy

Support for exchange and study abroad students

Academic exchange co-ordinators, based in each school, are your first port of call if considering an exchange activity. The Student Mobility Team also supports students throughout this process. Web: www.ncl.ac.uk/mobility

The Helpdesk for our service is on level 2 of King’s Gate and is managed by the Interaction Team. The team will be able to answer many of your questions directly, providing expert advice and signposting you to colleagues, if needed. The Helpdesk is open 09.00 – 17.00 on weekdays (except on Wednesdays when it opens at 10.00). The service is open throughout the year, except on bank holidays and during the University Christmas closure.

Student Wellbeing Service
Newcastle University
Level 2, King’s Gate
Newcastle upon Tyne
NE1 7RU

Tel: + 44 (0) 191 208 3333
Web: www.ncl.ac.uk/students/wellbeing

Updated September 2017