

Where should I go for help if I have a finance related query?



Student Financial Support Team

The Student Financial Support Team is part of the University's Student Wellbeing Service.

The Student Finance Adviser can provide information, advice and guidance on the following finance related matters:

- University funding - hardship funding, emergency loans, childcare funding, University bursaries and scholarships
- Financial planning, budgeting and money management
- Statutory student finance e.g student loans, grants
- Signposting and referral to other internal and external agencies and additional sources of funding

Further Information:

Web: www.ncl.ac.uk/students/wellbeing/finance/

Contact:

Visit: Level 2 Reception, King's Gate

Tel: 0191 208 3333

Web enquiry form: <https://my.ncl.ac.uk/students/contact>



Student Advice Centre

The Student Advice Centre is part of the Union Society.

The Senior Adviser (Finance) can provide information, advice and guidance on the following finance related matters:

- Debt counselling
- Benefits and tax credits
- General consumer matters
- Signposting and referral to other internal and external agencies and additional sources of funding
- Advocacy and representation

Further Information:

Web: <http://www.unionsociety.co.uk/sac/>

Contact:

Visit: 2nd Floor, 1 Park Terrace

Tel: 0191 239 3979

Email: sac.reception@ncl.ac.uk