

Student Brief: 2018 International Student Barometer (ISB)

We're keen to make sure international students have the best possible experience while studying at Newcastle University. To achieve this, we need to know what you think we are doing well and what we can do better. This student brief will help answer some of the questions you might have related to the survey.

What is it?

The International Student Barometer or ISB is a survey of European Union and international students, inviting you to comment on your student experience at Newcastle University. It takes around 15 minutes to complete.

Who is eligible?

Eligible students include all full-time and part-time EU and international students studying at undergraduate, taught postgraduate or research postgraduate level, including all students at Newcastle main campus and Newcastle University London. It also includes study abroad and exchange students. The survey excludes NUMed and NUIS students, INTO pre-session English course participants, and eLearning students, regardless of where they are based.

Why should I take part?

The ISB is your chance to tell us your thoughts about your student experience at Newcastle University. The results help us compare how we are doing with other institutions; make changes that will improve what we do in future, and keep doing the things that you value. This will help improve the experience of students like you in the future.

All eligible students that complete the ISB survey are entered automatically into a prize draw to win one of the following prizes:

1st Place prize: 10.5-inch iPad Pro (one available to win)

2nd Place prizes: iPad mini 4 (two available to win)

3rd Place prizes: £20 Amazon gift card (20 available to win)

What does it cover?

ISB concentrates on a range of aspects of your University experience and includes:

- Pre-Arrival (including decision-making, application and funding)
- Arrival (including registration and welcome/induction)
- Learning (including teaching, assessment and employability)

- Living (including living costs, sports facilities and accommodation)
- Support (including personal tutors, students' union and wellbeing)

What happens to my responses?

Your responses are anonymous and are collected by i-Graduate, an independent organisation that runs the survey. All the responses are aggregated to produce an overall report, while the responses from students at each participating university are also aggregated into a confidential report for that institution.

Your feedback is important. Over 200 universities in 18 countries take part. This means we can compare your experience against similar students at other institutions to see if we are supporting your experience as we should. We use the findings to improve the student experience.

The quantitative results are discussed at relevant Boards of Studies and Student-Staff Committees, and by relevant Professional Support Services. Academic Units respond to feedback with plans identifying any agreed actions, who is responsible for each action and timescales for implementation.

The University uses the [You Said, We Did](#) website to provide students with information on how the University has listened to student feedback.

Is it anonymous?

Yes, the ISB is anonymous and no one will be able to identify you from any results. We ask that any comments you make don't identify yourself or any members of staff.

What do I need to do?

You'll receive an email with a personalised link to the questionnaire on **22 October 2018**, and regular reminders will continue to arrive until you complete the survey or opt out. Simply click the link within the email to complete the survey online. The survey closes on **30 November 2018**.

Where can I find out more?

If you're unsure about anything to do with the ISB, or have any difficulty, please see your Degree Programme Director or Personal Tutor, or contact Laura Johnstone, our ISB Co-ordinator by email: newcastlestudentsurveys@ncl.ac.uk or by phone: 0191 208 3997. You also can read more about the survey at <http://www.ncl.ac.uk/ltds/student/opinion/ISB/index.htm>.