

WHAT YOU CAN EXPECT FROM US

WHAT WE CAN EXPECT FROM YOU



A commitment to contributing to a sustainable campus



Guarantee all Undergraduate and Postgraduate students accommodation for your first year of study, who meet our criteria



Invest in our accommodation through our refurbishment planning



Work to cleaning level standards, keeping buildings and external areas free from litter or debris



Provide clear health and safety advice for you and your flatmates to follow, including 24 hour support



Provide a range of social events, interactive sessions and support you through our ResLife and Wellbeing Services



Support you with the transition to your next year of study with any accommodation questions through 'Find-a-Flatmate'



Provide up to date information of accommodation products, policies, procedures and other student services



To follow University and Government guidance on conduct, fire safety, Covid-19, hygiene and social distancing



Share the communal areas in your accommodation with your flatmates ensuring they are clean and hygienic



Treat the communal spaces and facilities, fairly and with respect and report any issues



Use recycling facilities, turn off equipment and lights, close doors and windows and limit noise



Conserve energy and water, and consider the wildlife habitats around you



Treat your peers, our employees, and the wider community with respect and take responsibility for your own actions



Engage with others in positive and inclusive conversations, respecting and embracing differences and contributing to the creation of an inclusive student community



Report any suspicious, unsafe or unsecure activity

