In an emergency...

In a life-threatening emergency:
Always call 999 if someone is seriously ill or injured, or their life is at risk.
Example of medical emergencies could include (but are not limited to):
- chest pain
- difficulty breathing
- unconsciousness
- severe loss of blood
- fitting or concussion
- severe allergic reaction

When it’s not an emergency:
When it’s not a life-threatening emergency, consider other options before calling 999.
If you’re unwell, unsure or confused, use the non-emergency 24/7 number 111 where you can be given advice and guidance. Example of non-emergency injuries include:
- cuts
- strains
- itches
- sprains
You can also seek help at:
Your local GP for things things like:
- vomiting
- ear pain
- back ache

The local Pharmacy for:
- diarrhoea
- runny nose
- headache
- painful cough

Your local emergency room is:
Accident & Emergency (A&E)
The Royal Victoria Infirmary (RVI)
Queen Victoria Road
New Victoria Wing
Newcastle upon Tyne
NE1 4LP

Your local walk-in centre is:
Newcastle General Hospital
Westgate Road
Newcastle upon Tyne
NE4 6BE
Tel: 0191 233 6161 or
Minor Injuries Unit
The Royal Victoria Infirmary (RVI)
Queen Victoria Road, Newcastle
Tel: 0191 282 0531