

Connect to WiFi

WiFi is widely available in Newcastle University Halls and across campus.

- Select the '**newcastle-university**' WiFi network
- Enter your University username and password to connect

Problems connecting?

- Go to go.ncl.ac.uk/itservice/connect
- Follow the step-by-step instructions

Visit our free connection support

Book an appointment at our free Connection Clinic:

Old Library Cluster 1.57, Mon - Fri 09:00 - 17:00,

you can book online at <https://tinyurl.com/y5drjsue>

or contact the IT Service Desk on 0191 208 5999.

IT Rules of Use

All connections are subject to the University's rules of use:

www.ncl.ac.uk/itservice/rules



Get Connected

Connect your computer, game console, smart TV and other devices to the Internet through our Student Network Access.

Laptops, computers and tablets

1. Plug your laptop or computer into the internet point in your room (University-managed halls only).
2. A login page should appear, if not open a web browser.
3. Accept the terms and conditions then enter your University username and password.

Games consoles and smart TVs

1. Using a University connected computer, visit sna.ncl.ac.uk/device-registration and log in as above.
2. Enter the MAC address of your device. Once registered, simply plug the device straight into the Internet point in your room.

Help to connect

Step-by-step instructions are available at

<https://go.ncl.ac.uk/itservice/connect>