Project Management Office (Shared Services)

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Who are Accenture? What do they do?

- 92% of Fortune 100 companies
- 75% of Fortune 500 companies
- 5 Business areas
- 120 Countries
- 40 Industries
- 1.3k Employees in Newcastle office

Clients/Alliances:

- HM Revenue & Customs
- Vodafone
- Nokia
- HSBC
- Dell
- IBM
- Symantec
- Department for Work & Pensions
- Ministry of Defence
- POST OFFICE
5 business areas

**Accenture Strategy**
Shapes the future at the intersection of business and technology

**Accenture Consulting**
Transforms businesses through industry expertise and insights

**Accenture Digital**
Creates value through new experiences, new intelligence and new connections

**Accenture Technology**
Powers businesses with cutting-edge solutions using established and emerging technologies

**Accenture Operations**
Delivers outcomes through infrastructure, security, cloud and business process services
Work shadowing experience

Definitions:

Project Management Office (PMO)
- An internal department that sets, maintains and ensures standards are kept for Projects across all Clients.
- Help Project Managers deliver value to their Clients.

Shared Services
- The consolidation of business operations by using multiple parts of the same organisation.
- E.g. Resource management working with Human Resources during the recruitment process for Projects via SharePoint.
Key areas in PMO Shared Services we observed:

**Delivery Controls**
- Expense analysis
- Resource profiling
- Risk Management

**Resources Management**
- Create Project roles
- Set up roles on SharePoint (An in-house recruitment platform)
- Assist HR in recruitment process

**Account Management**
- Communicate with Clients, handling their needs & wants
- Integrate different areas of the Business E.g. Sales & Operations

**Finance Management**
- Handle Client invoices
- Create financial baselines
- Trend Analysis
Top Employee Skills

- Can-do Attitude
- Collaboration
- Communication
- Value Creation
- Delivery Excellence
- Adaptability
TRAINING

LIVE PROJECT EXPERIENCE

INDUSTRIAL PLACEMENTS

80% SECURE A GRADUATE JOB

LIFELONG LEARNING

GRADUATE SCHEMES

MORE RESPONSIBILITY & FURTHER TRAINING

COMMUNITY OF GRADUATE PEERS AND MENTORS
What did we learn?

- The daily work in PMO and how different areas of the business work together.
- IT knowledge.
- The importance of getting experience in a working environment at an early stage.

How does the shadowing programme help us for the future?

- Giving us insights into how a company operates in the marketplace.
- Providing the stepping stones for us to get into the industry.
- Gaining confidence for future opportunities.
- Networking and building connections.
- Developing a sense of creativity.

What surprised us?

- The scope of the company
- Relaxing and friendly working environment

What can be improved?

- More shadowing opportunities in different areas of the business.
Hope all of you have a bright career in the future. Thank you!!!