

Joining and using the Yoyo loyalty app



	Using the app for loyalty (points, rewards, stamp cards) only	Using the app for loyalty and to pay for purchases
1.	Scan your printed Yoyo card with your first purchase.	If you haven't yet downloaded and set-up the app, then start with a printed Yoyo loyalty card and scan it with your first purchase.
2.	Download the Yoyo Wallet app from the App Store/Google Play Store.	
3.	Link your Yoyo loyalty card to your account in the app; tap on the "settings" cog icon, then go to "add a loyalty card". Scan your Yoyo card's QR code. Add the 3-digit PIN, which can be found at the back of the card within the small silver rectangle; scratch the rectangle to reveal the PIN.	
4.	Skip the "add payment card" set up, and Do not link a bank card to your account (this is the "link card" option in the set-up wizard, or the "wallet" QR code icon in the bottom centre of the screen).	Link a bank card to your account in the app; use the "link card option" in the set-up wizard, or tap on the "wallet" QR code icon in the bottom centre of the screen
5.	You can now use the printed loyalty card to collect points, and use the app to redeem your vouchers, personalised offers and more.	The loyalty card will be disabled, and you will be able to use the app to collect points and pay for purchases.
Enjoy your rewards!		

If you've already downloaded and set-up the app, then scanning in one of our cafes should add us to your favourite places.

If not, just look for/search for "Newcastle University" under the "Change my university" in "Places" (tap on the "Places" magnifying glass icon in the bottom right hand corner of the screen)