ANTI-SOCIAL BEHAVIOUR PROCEDURE

This procedure applies when a student or their visitor(s) behave in an anti-social manner when in residences

SECURITY STAFF RESPONSIBILITIES:

Security staff will respond to calls informing them of any anti-social behaviour or incidents or any issues they witness whilst on patrol. They will initially deal with the perpetrators and if possible ensure that the problem is resolved e.g. reminding them of the Terms & Conditions of their tenancy agreement. The names and addresses of those involved and the details of the incident should be entered onto the online incident form and submitted.

Examples of behaviour not acceptable include:

- Excessive noise, aggressive or abusive language involving swearing or offensive remarks (verbal or written)
- Derogatory remarks or gestures of a discriminatory nature
- Use of or possession of illegal substances
- Excessive alcohol consumption
- Theft or wilful damage to property
- Threats of or actual acts of violence

In exceptional circumstances, Accommodation Senior Manager may be contacted for further help and/or advice.

The incident form will be logged and then passed to the most appropriate member of staff where further action is required.