

# Staying Safe in Newcastle



From Newcastle. **For the world.**

## Safety on Campus

### University Security Team

- The University Security team is available **24/7** for assistance on campus.
- The security office is located within the **Barras Building**, behind Northern Stage and King's Gate. (building no. 10)
- Contact +44 (0)191 2086817

### SafeZone App

- **SafeZone** is a **free app** that all students can use while on campus or at undergraduate student accommodation.
- If you need assistance, raise an alarm on the app and on-campus security will provide assistance.
- SafeZone only shares your location when you ask for help or check in on campus.



# Safe Taxi Scheme

If you're ever struggling to get home, you can access the **Safe Taxi Scheme** as long as you have your **student card**.

### How do I use this service?

- Ring **Budget Taxis** on 0191 298 5050.
- Quote the reference **NEW02**.
- Give your name and student number to book the taxi.

The Safe Taxi scheme covers the cost of up to an £8 fare. Once you've used this service, the Students' Union will reach out to check in with you and organise repayment.



# Staying Safe on Nights Out

## Women's Street Watch (WSW)

**WSW** is a volunteer organisation ran by women, primarily focused on helping women travel home safely from nights out.

### In-Person Support

- WSW are located at **St. Nicholas Square** on Fridays and Saturdays, from 10pm until late.
- They can provide you with things such as snacks, water or flip-flops, as well as providing assistance in getting you home.

### Other Services

- WSW operate a **phone line** on Wednesdays, Fridays and Saturdays from 10:00pm – 4:00am. The number is 0757 050 3485,
- You can find more information on Instagram and Facebook at **@womensstreetwatchncl**.



# Mental Health and Wellbeing

## TalkCampus

- **TalkCampus** is a **free app** aimed at improving students' mental health through peer-support.
- You can talk **anonymously** with students around the world.
- TalkCampus supports over **25 different languages**, allowing you to connect with others in a language you feel most comfortable using.



## Nightline

- **Nightline** is a **student-led listening service**. You can discuss any problems in a judgement-free environment.
- Nightline runs both an instant messaging and phone service.
- You can find their **phone number** on the back of your **smartcard** and find out more information here: [Newcastle University Students' Union \(nusu.co.uk\)](https://www.nusu.co.uk).



## Staying Safe on Nights Out

### Shout-Up! Venues

- **Shout-Up!** is a campaign that provides training for bars, pubs and clubs so that **staff can intervene** in uncomfortable or unsafe situations.
- Many venues in Newcastle are Shout-Up! certified, including Luther's Bar. You can find a complete list here: [Newcastle — Shout-Up! \(shoutup.org\)](https://www.shoutup.org).

### Other Safety Campaigns

- You may find some bars have other safety schemes in place. The most common of these are '*asking for Angela*' or '*ordering an angel shot*'. Both of these phrases alert the staff behind the bar that you require help.
- If you're unsure about saying these codes, you can always just ask staff directly if you feel safe doing so.

