Emergency Situations Out of Hours

Is the student saying they are going to harm themselves or someone else?

Is the student in a highly confused mental state or agitated?

Do they want to talk to someone immediately?

No

Do they agree they need to go to a hospital?

No

Arrange a follow-up contact first thing on the next working day

Yes

Get an ambulance:
call 999 or 112 from handphone

Get the police:
call 999 or 112 from handphone, or
call Anjung Police Station – 07-5103

Contact ISV or Eco Nest Security if needed.

ISV Security: 07-5099 737

Eco Nest Apartment: Security: 017-765 2255
(after 6:00pm)
Management Office: 07-5226 152 (before 6pm)

Contact:

1) NUMed Senior Officer-of-the-Day:
Out-of-hours emergency contact number - 011-1231 1276

AND

2) NUMED Student Support Team:
Email: student.support@ncl.edu.my

Let them know student details and incident information so that they can follow-up.

The Befrienders Johor Bahru:
Helpline (1pm to 12am): 07-3312 300

Advise them to call out-of-hours help.

If it is not clear from the above what action should be taken, ring Campus Security at 07-555 3881.