1. **How do I change the time of my group?**

   It is not always possible to enrol in a different group, due to high student demand, especially in Semester 1. Go to [https://apps.ncl.ac.uk/Rise](https://apps.ncl.ac.uk/Rise) and:
   
   1. Check availability in the group the you would like to move to
   2. Remove your current registration
   3. Make a new registration in the alternative group

2. **What happens if I cannot attend one of the lessons?**

   If you are not able to attend one of your In-Sessional lessons due to illness or an important appointment, please email the class teacher in advance to let them know that you will not be present. Your teacher will send you the materials covered during the class which you have missed and you will be able to use the answer key to go through the learning points which you have missed.

   Please bear in mind that it is always much better for your learning to attend a lesson in person rather than to study the same materials independently, so try to avoid absences whenever possible.

3. **The module has two lessons per week. Can I have the same teacher for both lessons?**

   If there is space in the group taught by the teacher whose class you would like to attend, you can follow the steps in point 2 to change group. However, high student demand means that it is not always possible to register for both weekly sessions of module with the same teacher.

   The same teaching materials are used by all teachers on the module and all teachers are fully qualified to provide you with expert guidance.

4. **I can see the module on RISE but I am not able to click on it to register. How can I register?**

   It is not possible to register for modules on RISE until 15 days before the first session.

5. **How do I register for a module?**

   Once you have taken the UELA test and received your results, you will be able to access the RISE app:

   [https://apps.ncl.ac.uk/Rise](https://apps.ncl.ac.uk/Rise)
through which you can register on a range of modules.

6. How do I remove my registration?
The RISE app allows you the option to remove your registration from any of the modules which you’ve signed up for:

https://apps.ncl.ac.uk/Rise