NOISE NUISANCE PROTOCOL

The University does sometimes receive complaints from local residents and Police reports of witnessed noise, mainly due to forgetful rather than inconsiderate behaviour, however, and by only a small number of students. When a disturbance to others has occurred, the University will follow the Noise Nuisance Protocol below, which is in accordance with the Student Disciplinary Procedure (See Section D - Level 2 Central Procedure: https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/).

Repeat offenders will receive more severe sanctions to reflect an escalation of misconduct and any student who has been abusive, aggressive, threatening, intimidating, etc towards a member of the public can expect to be referred to a Student Disciplinary Committee for the full sanctions of the University to be considered including expulsion. Further information about fines and sanctions is provided on the following webpages:

- Fines and charges: https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/fines.htm
- Sanctions: https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/sanctions.htm

Usual Sanctions:

Reported noise disturbances and / or anti-social behaviour:

Student Progress Service will consider the details of every matter reported of witnessed / unwitnessed noise and / or anti-social behaviour. Student Progress Service will determine whether the student household (Newcastle University students only) should be issued with disciplinary sanctions in accordance with the University's Student Disciplinary Procedures.

For reports of noise disturbances / anti-social behaviour in the community where external services (Newcastle City Council / Police) have not been involved, and depending on the level of the disturbance, students would usually be issued with a Caution. The students will be advised that if they were not at the property at the time of the disturbance they will need to submit to Student Progress Service a statement and supporting evidence within 7 days of the date of the notification for consideration. Student Progress Service reserves the right to impose a Written Warning and / or an individual Disciplinary Fine for such incidents depending on the nature and volume of complaints received.

Noise Witnessed by Newcastle City Council Officers / Police:

First complaint / report about a student / student household of a noise disturbance and / or anti-social behaviour:
If the noise has been witnessed by Newcastle City Council Officers or Police and a report confirming this has been received by the University, the whole student household (Newcastle University students only) will usually be issued with a **Written Warning** and an individual **Disciplinary Fine** of £30 each. The students will be advised that if they were not at the property at the time of the disturbance, they can request a meeting with the Student Progress Service (via casework@ncl.ac.uk) to discuss the allegation or they can submit a written statement, together with any supporting evidence that demonstrates that they were not involved or responsible for the noise disturbance for further review (via casework@ncl.ac.uk). The request for a meeting or statement must be received within 7 days of the date of notification of sanction(s). Following further investigation of this matter the Student Progress Service may quash, confirm or vary the outcome.

**Second complaint / report about a student / student household of a noise disturbance and / or anti-social behaviour:**
Upon receipt of any second complaint / report, the student household will usually be called to a disciplinary meeting with the Student Progress Service to investigate the matter further. This action will include reports of call-outs to student houses by Newcastle City Council Officers / Police twice or more on the same night / during the early hours of the next morning following multiple complaints.

The sanctions will vary depending on the details of the case but it is likely that a **Final Written Warning** and large **Disciplinary Fine** - up to £300 per person would usually be imposed. If the case is deemed very serious, it is likely that the matter will be referred to a Student Disciplinary Committee who have the full **sanctions** available to them.

**Third complaint / report about a student / student household of a noise disturbance and / or anti-social behaviour:**
Upon receipt of a third complaint / report, the student household will usually be called to a disciplinary meeting with the Student Progress Service to investigate the matter further before being referred to a Student Disciplinary Committee who have the full **sanctions** available to them.

**Report of an Acceptable Behaviour Agreement (ABA) and / or Section 80 Abatement Notice:**
Upon notification by Newcastle City Council Officers / Police that an Acceptable Behaviour Agreement or Section 80 Abatement Notice has / will be served, the student household will usually be called to a disciplinary meeting with the Student Progress Service to investigate the matter further.

The sanctions will vary depending on the details of the case but it is likely that a **Final Written Warning** and a large **Disciplinary Fine** - up to £300 per person would usually be imposed. If the case is deemed very serious, it is likely that the matter will be referred to a Student Disciplinary Committee who have the full **sanctions** available to them.

**Action by the Council and Police (Collectively):**
The Council and Police have their own procedures for addressing noise nuisance and anti-social behaviour by students. Further information on this is available on the following pages:

- Misconduct and how it is dealt with:
  [https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/misconduct.htm](https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/misconduct.htm)
• Sanctions:
  https://www.ncl.ac.uk/students/progress/Regulations/Procedures/disciplinary/sanctions.htm